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Emergency Medical Dispatch Task Force Meeting Minutes

EMD Task Force Committee Meeting Minutes

Meeting was held on May 9, 2003 at Noblesville time started 10:00 hours.

Members present: Debbie Watson, Tod Schmucker, Sheila Malone, Jeff Hendricks, Troy Stubbs, Sherry Taylor, and Judy Lahrman.

1. Debbie reviewed committee status. The biggest announcement was that the Governor had signed the amended EMD Bill #216 with a compliance date of July 2005.

a. The committee now has been challenged to write rules and regulations reference the EMD legislation.

b. Recommend that maybe we should look at developing a state EMD training package. The concern is the cost of certification training of the dispatchers by the agencies that have stricter or negative budget ability to fund the required training.

Tc. he committee discussed the issues of cost reviewing the three major vendors program content qualities and the cost involved.

2. A major concern brought to the committee members, were the many rumors circulating about the State attempting to take over and ruling the many dispatch centers across the state. There was also confusion about which dispatch centers needed to be certified. The answer: **(Dispatch Centers who Receive Medical Requests and Dispatch Ambulances to them.)**

3. The following issues were also discussed and addressed by the committee members:

a. Medical Directors for the Communication Centers Protocol

b. QA responsibilities and documentation

c. Certified QI managers to oversee and manage QA

d. Reviewed Cost of vendors EMD certification programs and the contents of their packages offered by the three major vendors Power Phone, APCO and Emergency Dispatch

e. Requesting a sample list of Over-site Rules for the State EMD program to present to the EMS Commission.

f. Debbie also suggested the committee develop a timetable project agenda to be beneficial as a guide over the next few months. This would also serve as method to show the EMS Commission our commitment to complete of our mission goals

4. Items to be address before the EMS Commission May 16th, 2003:

a. A letter of clarification of the written as to the three certifications required by the EMD Bill #216, send to Centers.

b. Each committee member will e-mail a suggested list of rules and regulations to Debbie showing the direction the Task Force committee is headed

c. A web page will be established so all committee members can communicate with the other in a more effective and timely manner

d. A member of the committee is a n APCO instructor and has offered to help teach EMD certification classes at a minimal cost

e. Power Phone EMD Certification package was noted to be the most expensive and not very flexible with medical protocol (Note: Power Phone later objected to this statement.)

f. APCO and Emergency Dispatch appear to be fairly close in cost and benefits offered for EMD certification

g. Each Committee member is to expand on a list of rules and regulations to be presented reviewed and collated at the next Meeting

h. A list of agencies who should receive the clarification letter with possible vendor packets included about the EMD certifications programs available

i. Noblesville will host the next NENA meeting July 30th, 2003 and letter of clarification on Bill 216 section 14 and Center EMD expectations to be addressed

5. The meeting was adjourned with the next scheduled meeting of the EMD Task Force Committee set for July 18th, 2003 in Noblesville.

Meeting adjourned at 12:15 pm.

[Contact DHS](#)

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